

**Workforce
Australia & TTW**

Referrer Guide



MTC Australia's SEE Sites

Site	Address	Contract Region	Course code	Activity ID
Auburn	Level 2, 39 Queen Street, Auburn NSW 2144	Sydney Greater West	L71104	100467496
Bankstown	Level 3, 2-14 Meredith St, Bankstown NSW 2200	Sydney South West	L70040	100467247
Blacktown	Suite 3, 83 Flushcombe Road, Blacktown NSW 2148	Sydney Greater West	L70871	100467267
Burwood	Suites 3-4, Level 1, 1-17 Elsie Street, Burwood NSW 2134	Sydney Eastern Metro	L70871	100467354
Cabramatta	Level 1, 251-257 Cabramatta Road West, Cabramatta NSW 2166	Sydney South West	L70051	100467292
Campbelltown	Suite 2, Level 1, 101 Queen Street, Campbelltown NSW 2560	Sydney South West	L70049	100467252
Campsie	Level 1, 59-63 Evaline Street Campsie NSW 2194	Sydney Eastern Metro	L71053	100467438
Chatswood	Level 3, 54 Neridah Street, Chatswood NSW 2067	Sydney North West	L70214	100467291
Fairfield	Level 1, 119 The Crescent, Fairfield NSW 2165	Sydney South West	L70055	100467423
Gosford	Gosford Central Plaza (Max Employment), Suite 4, Level 1, 153 Mann St, Gosford NSW 2250	Sydney North West	L71105	100467497
Hornsby	Suite 2, Ground Floor, 22-28 Edgeworth David Ave, Hornsby NSW 2077	Sydney North West	L71108	100467501
Hurstville	Level 3, 7-11 The Avenue, Hurstville NSW 2220	Sydney Eastern Metro	L70048	100467380
Liverpool	Level 1, 242-250 George Street, Liverpool NSW 2170	Sydney South West	L70053	100467249
Maroubra	Level 1, 806-812 Anzac Parade, Maroubra NSW 2035	Sydney Eastern Metro	L70050	100467251
Marrickville	334-336 Illawarra Road, Marrickville NSW 2204	Sydney Eastern Metro	L70052	100467294
Merrylands	Stockland Merrylands, Community Room 1, Level 1, 1 Pitt Street	Sydney Greater West	L70999	100467516
Miller	18 Woodward Cres, Miller NSW 2168	Sydney South West	L70740	100467325
Parramatta	Level 5, 17-21 Macquarie St, Parramatta NSW 2150	Sydney Greater West	L70043	100467248
Redfern	Suite 202 & 203, Level 2, 140 Redfern Street, Redfern NSW 2016	Sydney Eastern Metro	L70045	100467250



Step 1: Locate Job Seeker on WFA

Enter details into the **Filter Organisation** and **Filter Sites** fields

Caseload

Filter Organisation
MTC Australia (MCTC) X

Filter Sites
MTC Australia HURSTVILLE (H788) X
--Select site(s)--

Search **Clear search**

Apply filters **Reset**
Expand all **Collapse all**

Workforce Australia Services
Applied filters (1)
Search by : 19637470 X

Filters
Filter by
Managed by
Placement status (0) v
Job plan status (0) v
Additional Criteria

Results
6 columns selected **Export all** **Bulk actions (0 selected)** v **Add a new participant**

Page 1 of 1 (1 records with 10 per page)

<input type="checkbox"/>	Job seeker ID	Surname	Given name	Date of birth	Age	Placement status
<input type="checkbox"/>						

Items per page 10 v

Enter client's JSID in the **Filter by field**.

Click on the **Job Seeker ID** found under **Results**



Step 2: From the Job Seeker Main Page

The screenshot displays the 'Servicing and eligibility' section of the Job Seeker Main Page. The left sidebar contains the following menu items: Participant summary, Personal details, Servicing and eligibility (highlighted), Participation, Compliance, Notifications, Placements, Incident report and Managed service plan, Vulnerability, and Job referral task history. The main content area is titled 'Servicing and eligibility' and is organized into a grid of cards. A callout box labeled 'Select Placements' points to the 'Placements' menu item in the sidebar.

Menu Item	Card Title	Card Content	Action Button
Servicing and eligibility	Job seeker snapshot	High, No ESAt Referral Approved 16 Oct 2023	View Job seeker snapshot
	Mutual obligation	Full Time Activity Test	View details
	Initial appointment	Completed 18 Nov 2022	View appointment
	ESAt/JCA	No ESAt/JCA information available	View ESAt/JCA history
	Program eligibility	Eligible for 2 programmes	View programme eligibility
	Service Status	Workforce Australia Services Commenced 18 Nov 2022	View suspension and volunteer periods
	Wage subsidy eligibility	Eligible for 1 wage subsidies	
	Activity eligibility	Eligible for 2 activities	
	RapidConnect	Participant is not subject to	



Step 3: Select Add a placement

The screenshot shows a web application interface with a sidebar on the left and a main content area on the right. The sidebar contains several menu items, each with a right-pointing chevron: 'Placements', 'Incident report and Managed service plan', 'Vulnerability', 'Job referral task history', 'Participant activation requirement', and 'Credits and purchases'. The main content area is titled 'Trust' and 'Educator' and features a scrollable table. At the top of the table area, there is a search bar with a magnifying glass icon and a 'Filter' button. Below the search bar, the text 'Page 1 of 1 (5 records with 5 per page)' is displayed. The table has a header row with the following columns: 'Activity ID and name', 'Activity Type', 'Activity Sub Type', 'Place ID', 'Status', and 'Suburb'. A blue button labeled 'Add a placement' is positioned above the table. A dashed orange arrow originates from a callout box at the bottom right and points to the 'Add a placement' button.

Add Placement



Step 4: Search activities

recently accessed activities list on the Activity Hub.

[Open Activity hub](#) ↗

Recently accessed activities

- Want to build your employability skills & get a job? Join MTC Australia-Marrickville to refine&apply your skills. We'll explore jobs& industries in demand now -Retail, Hospitality, Construction & Care (ID 100559832) [Select](#)
- Employability Skills Training -Industry Discovery - APM Employment Services -Launceston (ID 100562370) [Select](#)
- Employability Skills Training -Industry Discovery - APM Employment Services -Colac (ID 100562519) [Select](#)
- First Aid (ID 100546270) [Select](#)

Search activities

You can locate an activity by entering an activity ID

! Activity ID is required.

[Continue](#)

[Exit](#)

Enter
MTC SEE Site Activity ID

Select the **activity**

Continue



Step 5: Event Location

L70048

Activity events

Select one event for this placement from the list below.

Sort by **Filter**

All locations

Off-calendar location
Hurstville
null
null
Level 3 7-11 The Avenue Hurstville NSW 2220

[Exit](#)

Select the Event Location
Continue



Step 6: Placement Details

Fill details in these fields:

Placement Status

choose Expected to Start

Placement Type

choose Full time/Part time or Other

Enter Expected start date

same as PTA date or current date

Enter Expected end date

Maximum to year from the
Expected Start date

Enter other comments where required

Press Next

Placement details

Placement status

Placement type

Placement dates

Activity duration
From 01 July 2023 to 30 June 2024

Expected start date

dd/mm/yyyy

Expected end date

dd/mm/yyyy



Step 7: Review and Submit

Review and Submit

After submitting, the system will confirm/there will be a confirmation note that the client has been successfully placed in to the activity

Step 3 of 3

Review and submit

Review all details and update if required before adding this placement.

Placement summary

MTC Australia Limited - Hurstville (ID 100467380) ▾

Event location

Address
Level 3 7-11 The Avenue, Hurstville, NSW, 2220

Location contact
MTC Customer Care Team

Contact number
1300232663

Email address
info@mtcaustralia.com.au

[← Edit event location](#)

Placement details

Placement status
Expected to Start

Placement type
Other

Expected start date
26 April 2024

Expected end date
30 June 2024

Comments (optional)
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[← Edit placement details](#)

Submit [Exit](#)



Thank you

Contact us

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We're here to help!

